

# Consortium Quarterly Connections



Join us - General SCI IEQC Consortium Meeting  
Jun 10, 2020 12:00 PM

Zoom Meeting Link:

<https://us02web.zoom.us/j/86546275574>

Meeting ID: 865 4627 5574



## Welcome!

We are thrilled to publish this 1st edition of Consortium Connections - a quarterly newsletter intended to highlight the progress and activities of the Ontario SCI Consortium. This spring, we have all faced the extra pressures of trying to deliver the best care possible while dealing with the day to day uncertainties and complexities associated with the COVID-19 outbreak. A silver lining is that we have gained strength from each other in sharing experiences and solutions as we have travelled down this somewhat uncertain and sometimes scary path. ... We are certainly better off when we work together!

## In this issue ...

Message from ONF .....	1
Consortium Overview .....	2
More About Indicators .....	2
IES's .....	3
Operations Team .....	3
SCI Ontario .....	4
Newsletter Feedback/Ideas .....	4



Kent Bassett-Spiers, CEO

## Message from ON Neurotrauma Foundation

The newly-established Ontario SCI Implementation and Evaluation Quality Care Consortium represents the natural evolution of the work the Ontario Neurotrauma Foundation has conducted over the past two decades. With the Consortium, we look forward to bringing together all stakeholders in applying implementation science principles and evaluative expertise to guide improvements in health care and rehabilitation and achieving the Consortium vision.

*Optimal and equitable health care services for all Ontarians regardless of where you live, to ensure functional recovery, health and wellbeing for people with SCI.*



## Consortium Structure



## Consortium Overview

The Consortium will achieve the vision above through implementing key indicators aligned with best practices across several key health domains. This will be accomplished through the application of implementation science principles and development of sustainable strategies for working together guided by benchmarking. (See more about indicators on pg 3)

**Who's Involved:** Tertiary rehabilitation care centres in Hamilton, Kingston, London, Ottawa and Toronto in partnership with SCI Ontario and the Ontario SCI Alliance. Centres in Windsor and Thunder Bay also keep connected to Consortium activities.

**How it Works:** Implementation & Evaluation Specialists from each site develop skills in implementation science and apply those skills in implementing indicators and related best practices to optimize care. The indicator information will eventually inform a provincial report card and benchmarks that will allow us to identify systemic barriers, advocate for change and work towards continuous improvement.

### Domains We are Working On:

- |   |  |
|---|--|
| <ul style="list-style-type: none"> <li>• Emotional Well-Being</li> <li>• Sexual Health</li> <li>• Tissue Integrity</li> </ul> | <ul style="list-style-type: none"> <li>• Walking Mobility</li> <li>• Wheeled Mobility</li> <li>• Urinary Tract Infections</li> </ul> |
|---|--|

## Indicators and the Ontario Consortium

Indicators will be critical to the success of the Consortium. We will invest much effort on implementing an initial set of **structure**, **process** and **outcome** indicators in the health domains noted above. This will enable us to put in place a Provincial Report Card and work towards a systematic way to improve the care that we deliver.

Our initial set of indicators were developed by expert working groups within the SCI-HIGH project. For more about this work:

See the article ... "Methods for development of structure, process and outcome indicators for prioritized spinal cord injury rehabilitation Domains: SCI-High Project"

<https://doi.org/10.1080/10790268.2019.1647386>

- [www.sci-high.ca](http://www.sci-high.ca)
- [sci-high@uhn.ca](mailto:sci-high@uhn.ca)
- [@SCIHighProject](https://twitter.com/SCIHighProject)



## Types of Indicators



### Structure Indicator

Measures of structures in a healthcare setting that are necessary to ensure quality of care



### Process Indicator

Examines what is actually done in providing care judged critical to the desired outcomes



### Outcome Indicator

Evaluates the effects of the healthcare provided to an individual or population on long term health and function

# Implementation & Evaluation Specialists

Implementation & Evaluation Specialists (IES for short) are the backbone of the Consortium. IES's have been put in place at each site as the champions of implementation efforts. They have completed an implementation science training program and are working within sites in an effort to implement indicators and related best practices across Ontario. The IES's are your conduits to other people across Ontario working on the same goals. The IES's not only work with each other, but also link to health care innovators across the Consortium. By learning how other programs have developed solutions and sharing these with one another, we can accelerate implementation and ultimately improve care for the individuals with spinal cord injury!

IES's & Implementation Support Personnel at Training Session  
Niagara Falls, October 2019



### IES's at Each Site Include:

<b>Hamilton</b> <ul style="list-style-type: none"> <li>• Jennifer Duley</li> </ul>	<b>Kingston</b> <ul style="list-style-type: none"> <li>• Mary Jo Demers</li> </ul>	<b>Toronto</b> <ul style="list-style-type: none"> <li>• Carrie Mizzoni</li> <li>• Kristina Plourde</li> <li>• Carol Scovil</li> <li>• Nelly Ventre</li> <li>• Chelsea Wong</li> </ul>
<b>London</b> <ul style="list-style-type: none"> <li>• Charlie Giurleo</li> <li>• Stephanie Cornell</li> </ul>	<b>Ottawa</b> <ul style="list-style-type: none"> <li>• Andrea Chase</li> </ul>	

### Consortium Operations Team



Dr. Cathy Craven  
Evaluation Lead



Farnoosh Farahani  
Manager



Dr. Dalton Wolfe  
Implementation Lead



Ivie Evbuomwan  
Manager

## “Reflections From the Road”

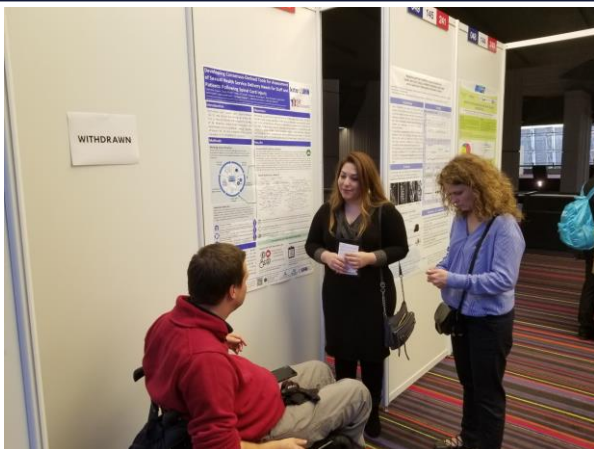
The Consortium Operations Team recently completed a provincial tour to each of the participating rehab sites to meet with staff, learn about available resources, local exemplary program initiatives and celebrate this new partnership. We were struck by the wonderful people at each Centre doing amazing things - dedication, passion and innovation are common themes that everyone can be proud of - and in each case it was clear that the primary focus is simply about doing what is best for individuals living with SCI. The direct involvement of persons with lived experience in SCI is a vital element of our work.

Highlights included Kingston's new centre and the attention to detail in planning a welcoming environment for delivering the best rehabilitation and recreational facilities. In Ottawa, the high tech appeal of the Rehabilitation Virtual Reality Lab was complemented -- (cont on pg 4)



## “Reflections From the Road” (cont)

from pg 3) ... greatly by simpler but equally important resources such as the exemplary organization of the wheelchair and mobility device storage facility. **Hamilton** impressed the team with the use of an existing continuous quality approach called A3 that is a complementary approach to the Consortium plans for advancing the quality care. Similarly, **London** and **Toronto** leveraged the prior work in SCI Knowledge Mobilization Network - which bodes well for the success of the Consortium. As an operations team, we are excited to see what we can continue to achieve together and look forward to strengthening the connections across the Consortium - even if the challenges of the day requires virtual connections instead of road trips!



### Consortium Evaluation Manager Farnoosh Farahani

presents the work of the Consortium and SCI-HIGH at the International Spinal Cord Society Annual Scientific meeting in Nice, France - (November 2019)

For feedback or future contributions to the Newsletter please contact:

Farnoosh Farahani - Evaluation Manager  
[Farnoosh.Farahani@uhn.ca](mailto:Farnoosh.Farahani@uhn.ca)

or

Ivie Evbuomwan - Implementation Manager  
[Ivie.Evbuomwan@sjhc.london.on.ca](mailto:Ivie.Evbuomwan@sjhc.london.on.ca)

## Organizational Profile



We all know the great work SCI Ontario does in supporting people with SCI (and similar disabilities) to live the life they choose in a fully inclusive Ontario. The Mission statement: **“We deliver and champion excellence in service, support and advocacy for and with people with SCI”** makes this incredible organization a natural partner for our work within the Consortium. SCI Ontario’s expertise in public policy and mobilization of persons with lived experience through the Ontario SCI Alliance will enable our work to have meaningful change. By collecting data on key indicators, we can help identify systematic barriers that persons with SCI face that then become the targets for advocacy efforts. With their community’s lead, we can participate in these efforts more effectively for the betterment of all.

Of note: See SCI-Ontario’s recent updates to helpful COVID-19 for persons with SCI and their care providers.

<https://sciontario.org/covid-19-update/>